



Warranty and Service Information

Access Control Systems

Client acknowledges that a **Self-Monitored Access Control System** is being purchased and/or installed from/by BrowzenRound, LLC dba System Links (Company). This means, after installation of the Access Control System, it is the sole responsibility of the Client to verify that the equipment is operating properly. For example: All equipment components are turned on, electrical power is on and system is plugged in to power, back-up power system checked for proper functionality check operation on regular basis to ensure proper functionality.

NOTE: If client wishes, a *Service Maintenance Agreement* may be purchased from the Company to ensure proper functionality of the Access Control System on regular basis. Ask your Sales Associate or Installation Tech for more information.

The following sets forth the terms and conditions under which the repair and/or service of Access Control Equipment under this Warranty Agreement shall be performed by BrowzenRound, LLC dba System Links (Company).

Disclaimer: BrowzenRound, LLC dba System Links and all Agents thereof may not be held liable for any loss of business due to Access Control Equipment failure, including, but not limited to; Weather incidents, power outages/surges, acts of vandalism and improper use of equipment. Further, the Company and Agents may not be held liable for any damages or cost incurred as a result loss of Access Control functionality.

Warranty Periods for System Links supplied Access Control Equipment:

ZKTeco Equipment: 3-Years

AiPhone: 2 or 3-Years

Assa Abloy Equipment: Limited Lifetime

Vizpin LITE: 1-Year/ Vizpin PLUS: Limited Lifetime

This Warranty does not cover product damages caused directly or indirectly by lightning strikes, power surges, vandalism, product modifications, and abuse or misuse, including failure to provide reasonable and necessary maintenance. The Company and/or Agents are not responsible for any lost time, profits or business, personal injury, property damage or similar loss, or any punitive, consequential or other direct, indirect or incidental damages.

*****Client provided Access Control Equipment will not be covered under this warranty. Refer to the Manufacturer Warranty for each Equipment piece.*****

Warranty and Service Information

Access Control Systems Continued

Service Calls:

Basic Service Call: During Warranty period will be charged at \$125.00 per occurrence.

--Outside Colorado Springs; up to an additional \$149.99 travel charge.

Included services:

1.) All Access Control Equipment will be replaced at no additional charge within the Warranty Period. After Warranty expiration, Equipment components will be replaced at current market price.

2.) Labor is warranted for one (1) year from date of installation

Returns/Refunds:

**Equipment returned after 7 days for reasons other than equipment failure will be subject to a 20% restocking fee. NO refund given after 90 days.

**Open box/Refurbished Items are sold "As-Is", with a 90-day warranty. No returns or refunds accepted on these items.

**Labor is non-refundable

BY SIGNING BELOW, I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE ABOVE TERMS & CONDITIONS.

Client Signature: _____

Date: _____

Client Name Printed: _____